



shop around

Scenario 14

Helen chooses a bike in Best Bikes that she wants to buy for James' birthday. She pays a deposit and joins the shop's savings club to pay the remainder weekly. After paying £80, Helen sees the bicycle in another shop at a lower price and decides that she wants to buy it there instead, and get a better deal. Best Bikes refuses to return Helen's money or offer her a credit note. The shop insists that she take the bicycle.

Is this correct?

