



shop around

Shopping

Level

1

Questions & Answers

1. Is it against the law for shops to sell goods after the 'use-by' date?
Yes, it is illegal to sell products after their use-by date
2. Can a seven-year-old child make a legal contract?
Yes. If a child goes to the newsagents and buys a packet of sweets, they are making a legal contract with the newsagent
3. Can a shopkeeper put an additional charge on bills paid by credit card?
Yes, but he/she must display a notice to that effect
4. If you bring back a jumper because you don't like the colour, what rights do you have?
None, unless the item is faulty or you bought it online. Some shops may offer a credit note, exchange or refund, simply as a gesture of goodwill
5. If you accept a credit note, can a shop put a time limit on when it can be used?
Yes
6. Does the Consumer Rights Act 2015 apply to food?
Yes
7. Does the Consumer Rights Act 2015 apply to the sale of a pet goldfish?
Yes, it applies to all goods
8. Can shopkeepers refuse to sell you something if they wish?
Yes, anything. It is the shop's decision if it will sell something or not. For example, shopkeepers have the right to refuse to sell items that are part of a display, or cigarettes and lottery tickets to underage consumers