



Questions & Answers

1. A nightclub has a sign refusing admission to people wearing football shirts. Can they do that?
Yes
2. What three things must a legal taxi display in and on the vehicle?
The driver's ID badge, a roof light and a special license plate – either green, yellow, white or blue and white
3. Can a restaurant charge you for providing tap water?
Yes. The provision of any water includes an element of service such as pouring the water and cleaning the jug and/or glasses
4. If you believe that beer has been watered down, which organisation should you contact?
The Environmental Health Department from the local council which covers the pub or bar's area
5. Which organisation makes sure that a barman is selling the correct measure?
The Trading Standards Service
6. Which organisation licenses taxi drivers in Northern Ireland?
The Driver and Vehicle Licensing Northern Ireland (DVLNI)
7. What three things should you check before getting into a taxi that you've prebooked?
(a) Confirm the driver knows your name
(b) Confirm they know your destination
(c) Check that the taxi is displaying an official license plate. (For prebooked taxis these will be green)
8. You buy a chicken fillet burger from the burger van on the way home but you think they've just used reconstituted chicken to make the burger. Who should you complain to?
(a) The Environmental Health Department from the local council which covers the burger van's pitch
(b) Trading Standards Service
(c) Food Standards Agency
Answer (b). The Trading Standards Service enforce the Consumer Rights Act 2015. This law says all goods (including food) should be as described