



shop around

Shopping

Level **2**

Questions

1. Name two forms of distance selling?

2. Can a shop refuse to give refunds on faulty goods if it has a sign up saying 'no refunds'?

3. If you get an enormous bill for building work you've had done, can you challenge the cost even though a price wasn't agreed in advance?

4. Does the Consumer Rights Act 2015 apply to goods bought from a mail order/store catalogue?

5. Can a garage insist that you pay for repairs in cash?

6. What is the difference between a quote and an estimate?

7. Can a shop demand that you produce a receipt when you bring faulty goods back?

8. Does a contract have to be in writing before it is considered legal?

