



Questions

1. If a shop sells you a meat pie past its use-by date, where should you complain?

2. Which company operates public transport in Northern Ireland?

3. If the coalman delivers less than he charges you for, where should you complain?

4. What does the Northern Ireland Ombudsman investigate?

5. What does the Mailing Preference Service do for consumers?

6. What do the initials CCNI stand for?

7. ABTA is the trade association for which profession?

8. If you are dissatisfied with the service provided by your gas company, who can help you?

